

## **ACC Refund Policy**

1. The ACC is not obligated to provide refunds for fees or dues.

2. Normal Circumstances:

2a) Prior to League Play commencing:

If the member elects to withdraw from the ACC prior to the start of the season start the ACC will provide a full refund of all dues upon request to the ACC.

2b) After League Play has Commenced:

The ACC is not obligated to refund any dues but a request may be made in writing to the ACC for consideration.

3) Unusual Circumstances:

Unusual circumstances include events which make curling impossible due to health, safety, or mechanical problems such as, but not limited to, the following:

- a) a public health emergency such the COVID-19 pandemic
- b) an order to close to building for any health or safety reason
- c) a prolonged equipment failure making the ice surface unplayable

Refunds will be handled by the following provisions:

d) The ACC Board will decide the start, end and duration of the unusual circumstance

e) Reimbursement will not include any fees outside of league fees

f) The ACC will not process more than one refund per season and depending on the circumstances, refunds may not be reimbursed until the end of the season when the total number of weeks lost is known.

g) should the entire season be cancelled prior to the season start 100% of all league fees will be refunded

h) for 2020-2021 season only, and if the club is closed due to an unusual circumstance, members will receive the following reimbursement of league fees for the 2020-2021 season. Season start is the first night of any league play and not necessarily the start of league play for the individual.

<b>Start Date (after season start)</b>	<b>End Date (after season start)</b>	<b>Refund</b>
Day 1	4 weeks	80%
> 4 weeks	6 weeks	65%
> 6 weeks	9 weeks	50%
> 9 weeks	13 weeks	25%
>13 weeks	15 weeks	10%
> 15 weeks		0%